Christmas Holiday Operating Hours 2026/2027

Dear Valued Customers,

Please be informed that all Microsynth departments and laboratories will be closed for the Christmas holidays from 24 December 2026 (1:00 pm) to 1 January 2027. Please note that no sample pick-up service via sample drop boxes will be available during this period.
We will resume our regular operations on 4 January 2027.

To help you plan your projects accordingly, please take note of the following holiday schedules:

Sanger/ONT Sequencing/Sample Pick-up Service

- Regular sample pick-ups will continue through 23 December 2026.
- For the Economy Run service and Oxford Nanopore service, the results will be sent in the afternoon of 24 December 2026.*
- Results for Ecoli NightSeq samples will be delivered before 2 pm on 24 December 2026.
- There will be no sample pick-ups from 24 to 31 December 2026.
- Regular sample pick-ups will resume on 4 January 2027.

**Please note: If samples arrive before 9:30 am on 24 December 2026.*

Oligo Synthesis

- Regular oligo production and shipments will continue until 23 December 2026.
- An additional shipment of oligos is scheduled for 30 December 2026.
- Regular oligo production and shipping will resume on 4 January 2027.

Genotyping / Mycoplasma Testing / Cell Line Authentication / NGS
Due to reduced laboratory operations during the holiday period, turnaround times may be extended by approximately one week. Normal processing times are expected to resume on 4 January 2027.

If you have any questions or require further information, please do not hesitate to contact us by phone at +33 4 37 45 02 96 or by email at info@microsynth.fr.

We would like to thank you for your continued trust and cooperation throughout the year. We wish you a Merry Christmas and a happy, healthy New Year!

Your Microsynth Team

Microsynth France SAS
23-25 rue Paul Duvivier, Bâtiment A, 69007 Lyon · Phone +33 4 37450296 · Email : info@microsynth.fr · www.microsynth.com