Christmas Holiday Operating Hours 2026/2027

Dear Valued Customers,

Please be informed that all Microsynth departments and laboratories will be closed for the Christmas holidays from 24 December 2026 to 1 January 2027. Please note that no sample pick-up service via sample drop boxes will be available during this period.
We will resume our regular operations on 4 January 2027.

To help you plan your projects accordingly, please take note of the following holiday schedules:

Sanger/ONT Sequencing/Sample Pick-up Service

- Regular sample pick-ups will take place until 23 December 2026.
- For our Economy Run service, results are expected to be delivered before 10 am on 24 December 2026.*
- Results for Ecoli NightSeq samples will be delivered on 4 January 2027.
- Oxford Nanopore samples must arrive at our facilities by 22 December 2026 to ensure delivery of results before Christmas.
- No sample pick-up service will be available from 24 to 31 December 2026.
- Regular sample pick-up services will resume on 4 January 2027.

**Please note: Samples (no purifications required) must arrive at our facilities by 23 December 2026 at the latest.*

Please note: On 29 December 2026 our sequencing department will be operational. If Economy Run tubes and plates (no purification required) are sent by post or other courier services by 29 December 2026, samples will be processed on 29 December, and results will be delivered the next day before 10 am.

Please send your samples to the following addresses:

If you use normal post service	If you use other courier services like e.g. DHL, UPS or Fedex
Microsynth Seqlab GmbH Postfach 3343 37023 Göttingen Germany	Microsynth Seqlab GmbH Maschmühlenweg 36 37081 Göttingen Germany

Oligo Synthesis

- Regular oligo production and shipments will continue until 23 December 2026.
- An additional shipment of oligos is scheduled for 30 December 2026.
- Regular oligo production and shipping will resume on 4 January 2027.

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Genotyping / Mycoplasma Testing / Cell Line Authentication / NGS
Due to reduced laboratory operations during the holiday period, turnaround times may be extended by approximately one week. Normal processing times are expected to resume on 4 January 2027.

If you have any questions or require further information, please do not hesitate to contact us by phone at +49 551 3700010 or by email at info@microsynth.seqlab.de.

We would like to thank you for your continued trust and cooperation throughout the year. We wish you a Merry Christmas and a happy, healthy New Year!

Your Microsynth Seqlab Team

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