Christmas Holiday Operating Hours 2026/2027

Dear Valued Customers,

Please be informed that all Microsynth departments and laboratories will be closed for the Christmas holidays from 24 December 2026 to 1 January 2027. Please note that no sample pick-up service via sample drop boxes will be available during this period.
We will resume our regular operations on 4 January 2027.

To help you plan your projects accordingly, please take note of the following holiday schedules:

Sanger/ONT Sequencing/Sample Pick-up Service

- Regular sample pick-ups will take place until 23 December 2026.
- For our Economy Run service, results are expected to be delivered on the morning of 24 December 2026.*
- Results for Ecoli NightSeq samples will be delivered on 4 January 2027.
- Oxford Nanopore samples must arrive at our facilities by 22 December 2026 to ensure delivery of results before Christmas.
- No sample pick-up service will be available from 24 to 31 December 2026.
- Regular sample pick-up services will resume on 4 January 2027.

**Please note: Samples requiring purification must arrive at our facilities by the morning of 23 December 2026 at the latest.*

Oligo Synthesis

- Regular oligo production and shipments will continue until 23 December 2026.
- An additional shipment of oligos is scheduled for 30 December 2026.
- Regular oligo production and shipping will resume on 4 January 2027.

Genotyping / Mycoplasma Testing / Cell Line Authentication / NGS
Due to reduced laboratory operations during the holiday period, turnaround times may be extended by approximately one week. Normal processing times are expected to resume on 4 January 2027.

If you have any questions or require further information, please do not hesitate to contact us by phone at +41 71 722 83 33 or by email at info@microsynth.ch.

We would like to thank you for your continued trust and cooperation throughout the year. We wish you a Merry Christmas and a happy, healthy New Year!

Your Microsynth Team