

Sequencing and Oligo Synthesis Departments Only Partially Operational During the Christmas Holidays

Dear Valued Customer

We would like to inform you that our Sequencing department (including DNA sample collection service) and DNA/RNA Oligonucleotide Synthesis department will be closed during the Christmas holidays. Our offices and laboratories will resume normal operation from 5 January 2026 on.

When planning your work, please consider the following working hours at our Sequencing and Oligo Synthesis departments.

Sequencing Department/Pick-up Service:

- Regular sample pick-up until 23 December 2025 with delivery of results for our Economy Run service on the morning of 24 December 2025* and for Ecoli NightSeq on 5 January 2026.
- Oxford Nanopore samples need to be available until 22 December for delivery of results before Christmas.
- No sample collection from 24 December 2026 to 5 January 2026.
- Regular sample collection will start from 5 January 2026.

*samples requiring purifications need to be available in our lab latest in the morning of 23 December.

Oligo Synthesis Department:

- Regular production and shipment of oligos until 23 December 2025
- Interim shipment of oligos on 30.12.2025
- Regular production of oligos and shipping from 5 January 2026.

If you have any questions, please call us at +41-71-722 83 33 or send an email to info@microsynth.ch.

We wish you a Merry Christmas and a healthy holiday season.

Your Microsynth Team